



Addendum

Rules & Regulations Happy Learning Support Foundation

This addendum applies specifically to the customized Flexible 3-Month Adult Dutch Course Package selected in this form. It supplements the general Happy Learning Rules & Regulations.

The package includes 21 lessons of 1.5 hours each, for a total of 31.5 instructional hours. All lessons must be scheduled and completed within a maximum period of three months from the agreed starting date. Lessons are scheduled based on mutual availability.

Any lessons that have not been used by the agreed end date will expire. Rescheduling a lesson does not extend the three-month package period.

Lessons may be rescheduled with at least 24 hours' notice and are subject to teacher availability. Lessons cancelled with less than 24 hours' notice, or missed without notice, will be counted as used.

If Happy Learning cancels a lesson, a replacement lesson will be scheduled. When necessary, the package end date may be extended for a lesson cancelled by Happy Learning.

The selected lesson package and payment option stated in this form apply. Course fees are non-refundable and the package cannot be transferred to another person.

Each participant must purchase an individual digital course book for US\$60. This includes one year of individual online access. The book fee is separate from the lesson fee and is non-refundable, non-transferable, and cannot be shared.

For duo lessons, both participants follow one shared schedule and one combined course plan. The lessons cannot be divided into separate private lessons. If one participant is absent, the lesson will continue with the other participant and will count as a completed lesson for both. The absent participant is not entitled to a separate replacement lesson, refund, credit, or extension.



Duo lessons are subject to approval by Happy Learning based on the participants' starting levels, learning goals, and learning pace.

All other Happy Learning Rules & Regulations remain applicable. Where this addendum differs from the general Rules & Regulations, the conditions in this addendum apply to this customized course package.